

PPimaging Terms and Conditions Pre and Post Wedding

All details of the wedding coverage planned in consultation with the respective couple/parents or your wedding planner.

PRE WEDDING

- A £50.00 fee secures your booking. This, with a completed booking form, should be returned as soon as possible.
- All prices are correct at time of print and inclusive of VAT and are for a single day's event, for multi-day events for example Asian, Greek and Jewish, please enquire. Booked clients will be unaffected by third party price increases or increases in the VAT rate.
- Once you have viewed our work and met personally with the photographer for your date, we will issue you with a relevant year booking form for you to take away or simply complete. If undecided will hold the date for 7 days after which time we reserve the right to release our availability (It is not our policy to pursue clients). When a deposit is received, confirmation, receipt and schedule will follow.
- The balance of the selected package price is payable two weeks prior to your wedding date. We feel reminders are not necessary for a wedding.
- Payment formats: Payment may be made by all major Debit and Credit Cards including American Express, BACs, cheques made payable to: PPimaging and sent to our registered address. *(Credit Cards +2.5% Surcharge)*
- Bride/Groom/Parents/Wedding Planner to notify us of any changes in circumstances (times/venue/ contact details) that can affect our time of arrival/location or coverage.
- Distance from LU3 Luton: We will undertake bookings from outside our regional area at cost. Mileage rate 0.50 ppm return beyond our regional boundary (30 miles) Central London Zones, please enquire.
- Every care and attention will be taken to obtain the photographs to a high standard. To obtain this it is desirable for us to request your co-operation with aspects of our work. Weather is not controllable and it is this unforeseen interference's that may affect the final pictures.
- First Dance (option extra) we kindly request this to be on or before 9pm of the day of your wedding.
- As we are able to place your wedding images online via our website (password protected). Please ensure all the required permissions are obtained of recognisable individuals for the web. This is particularly important where children are concerned.

POST WEDDING

- Images are ready for viewing online (password protected) usually within 7 working days of your wedding day
You may then select from this for your main photographs for your presentation album, quantity will be in accordance with the package you have chosen or as discussed.
- Post and packaging of final album to client postal address is **NOT** included. Collection free from our Studio in Luton.
- Images on disc supplied if inclusive with the package supplied with your main wedding album.
- "Story Book" Style and similar "Graphi" albums are personally designed by us and you are able to view (online) the design project as your album project develops.
- Your selected final images required for your wedding album must be received within 6 months of your wedding date or extra costs may be incurred.

GENERAL FAQ's

- Online Viewing/ordering option available free for 3 months. Secure Password accessible.
- Please be aware flash photography is used. If anyone in the wedding party suffers epilepsy we must ask you to inform the individual(s) and also ourselves.
- Studio Wedding Pre-Shoots available Mondays to Fridays only (On occasions we are available some Saturdays and Sunday mornings, please enquire.
- We balance our wedding shoots with a reportage element plus traditional unless clients specify otherwise.
- All high quality images taken on the day are supplied on a Disc or usb with no copyright restriction "Venti" and "Grande" packages, supplied with final album)
- Images taken are with Nikon Professional full frame camera's using only Nikon optics.
- Male or female photographers available for partnerships weddings.
- We have public liability insurance for your safety and peace of mind. Wedding venues will require your wedding photographer has evidence of public liability insurance. They may also hold the right to exclude a photographer without insurance.
- Alice and David are both members of British Professional Photographers Association and Society of Wedding and Portrait Photographers and are full time photographers.
- Back up equipment always carried on location shoots.
- Force Majeure: The due performance of this contract is subject to alteration or cancellation by the photographer owing to any cause beyond our control e.g. Act of God, Storm/Snow/Floods or Terrorism. In the unlikely event of total failure or cancellation of the contract by the photographer/studio, liability shall be limited to a total refund of all monies paid by the client.
- Images shown on our website/marketing material are purposefully reduced in quality to protect client's images from being copied without authorisation.
- David IOSH accredited

Cancellation

- Failure to pay on or before your wedding day (as per our terms above) can jeopardise attendance of your allocated photographer. This is perceived as cancellation and breach of contract unless extraneous circumstances prevail.
- In the unforeseen circumstances that may lead to a cancellation communicated to us, we will refund Full/Part/Nil as per table below. All requests must be in writing and signed, we match signature against booking form. NO EXCEPTIONS.

THE FOLLOWING TABLE APPLICABLE FOR NUMBER OF DAYS CANCELLATION RECEIVED PRIOR TO THE WEDDING DATE.

More Than 365 days = Full Refund

More than 182 days = 50%

181 days or less = NIL

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